



## JSS COLLEGE OF ARTS, COMMERCE AND SCIENCE

*Affiliated to University of Mysore \* Accredited by NAAC (III Cycle) with B<sup>+</sup> Grade*

NANJANGUD – 571301

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### **INTERNAL QUALITY ASSURANCE CELL**

#### **STUDENT SATISFACTION SURVEY REPORT-2020-21**

To impart quality education and provide competent resources to the society, stakeholder's inputs play an important role. In order to assess the quality of teaching-learning process in the institute, as framed by NAAC in its assessment guidelines, a student satisfaction survey (SSS) was conducted. The questionnaire was taken from NAAC Portal for online SSS. The survey form was sent to all the students of the college and the completed surveys were received online. The analysis of SSS revealed that students were generally satisfied by the facilities provided by the institute and the teaching resources matched their expectations. The composition, response, and overall analysis of the results as well as the question-wise responses are given below.

#### **Students Composition**

<b>Students</b>	<b>Male</b>	<b>Female</b>	<b>Grand Total</b>
Selected for Survey	336	213	549
Responded	119	112	231

- Almost 88.3% of students acknowledged that more than 70% of the syllabus was usually covered in class.
- While 59.4% of the students were satisfied with the teachers' preparation for the class, 37.2% of students appreciated the thorough preparedness of teachers.
- 61% of the students felt that the communication ability of the teachers was always effective.

- 40.4% students agreed that the teachers' approach to teaching was "excellent" and 56.1% perceived the teachers' approach to be very good.
- The internal evaluation process and transparency in the system was well applauded by 58.4% of the students and 32.5% recognized that the evaluation process was usually fair.
- 61.0% students agreed that their performance in assignments was discussed with them.
- Acknowledging the continuous efforts of the institute, 48.9% of students mentioned that the field trips were arranged on a regular basis.
- 88.8% of students were happy with the contribution of the institute towards their cognitive, social and emotional growth through teaching and mentoring while 88.3% mentioned that the institution provided multiple opportunities to learn and grow.
- 85.7 % students were convinced that teachers inform them clearly about their expected competencies, course and programme outcomes.
- 83.1% students felt that that their respective mentors did a good job following up with the tasks assigned to them.
- 87.9% of students confirmed that the teachers utilized practical examples and applications while explaining the theoretical concepts in class.
- 83.9 % students agreed that their teachers were able to identify their strengths and encouraged them to understand the subject deeper by providing the right level of challenges. 81.8% students said that their teachers were able to identify the challenges faced by them and also help them to overcome their weaknesses.
- The effort made by the teachers to use student centric methods such as experimental and participative learning as well as problem solving methodologies were recognized to a great extent by 47.6% students and moderately appreciated by 37.2%.
- 85.7% students agreed that the efforts made by the institute/teachers to inculcate soft skills, life skills and employability skills to make them ready for the world of work.
- 88.3% students agreed with the statement that the overall quality of teaching-learning process in the institute is very good.

  
**PRINCIPAL**  
JSS College of Arts, Commerce & Science  
NANJANGUD-571 301

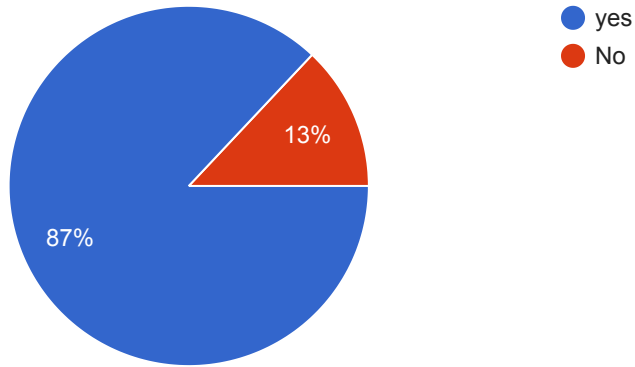
# JSS COLLEGE OF ARTS, COMMERCE AND SCIENCE, NANJANGUD - 571301

231 responses

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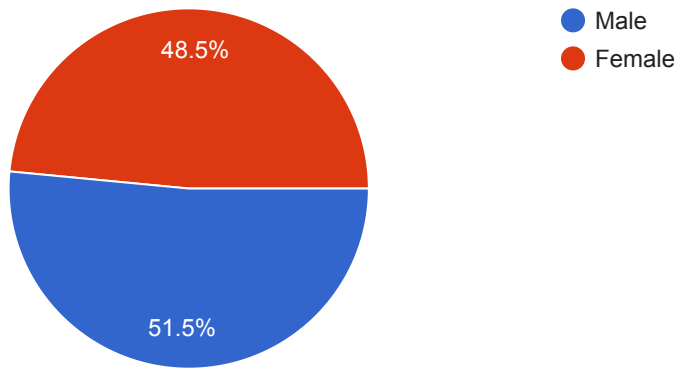
Please confirm this is the first and only time you answer this survey.

231 responses



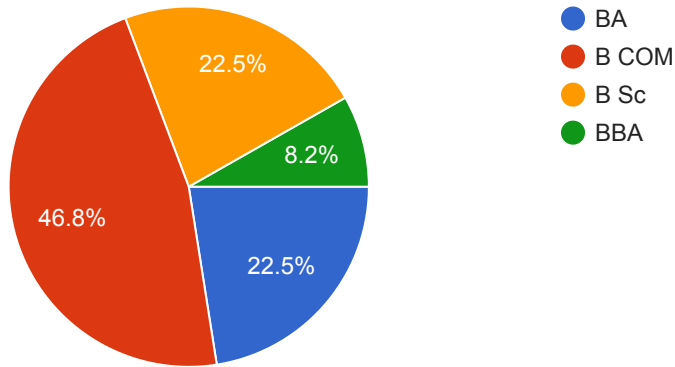
Gender

231 responses



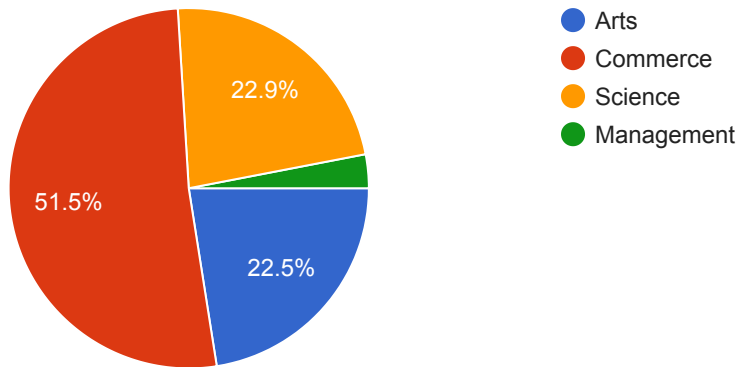
### What degree program are you pursuing now?

231 responses



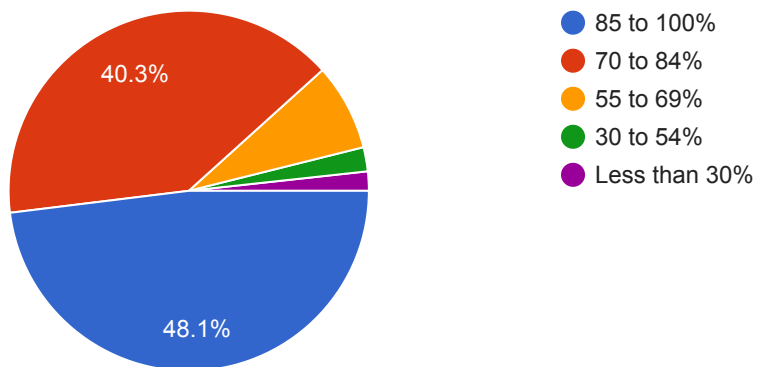
### What subject area are you currently pursuing?

231 responses



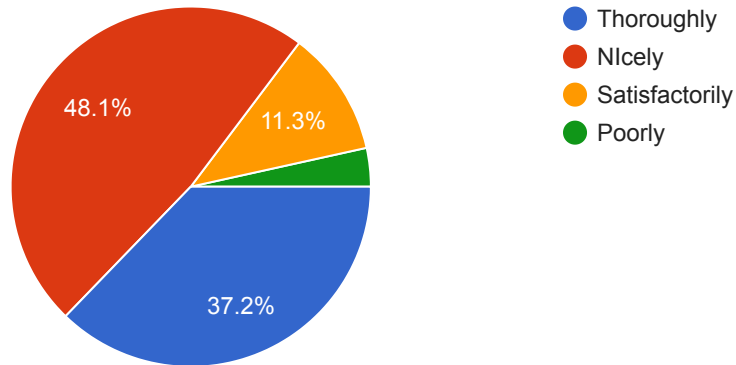
### How much of the syllabus was covered in the class?

231 responses



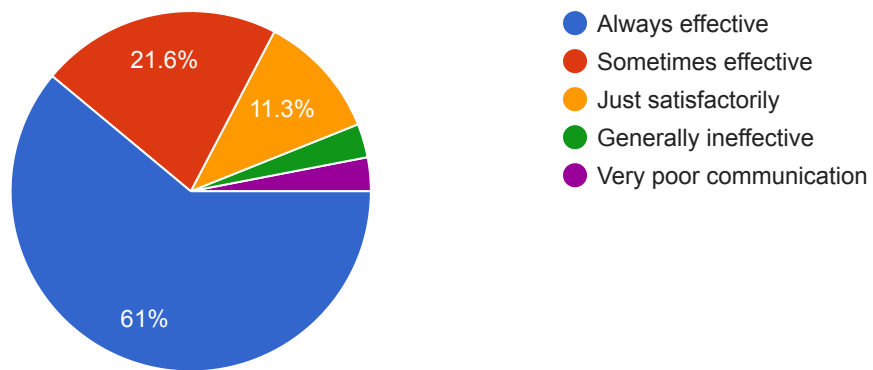
### How well did the teachers prepare for the classes?

231 responses



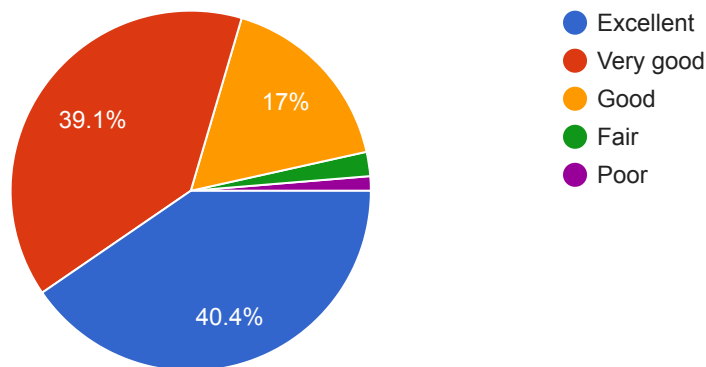
### How well were the teachers able to communicate?

231 responses



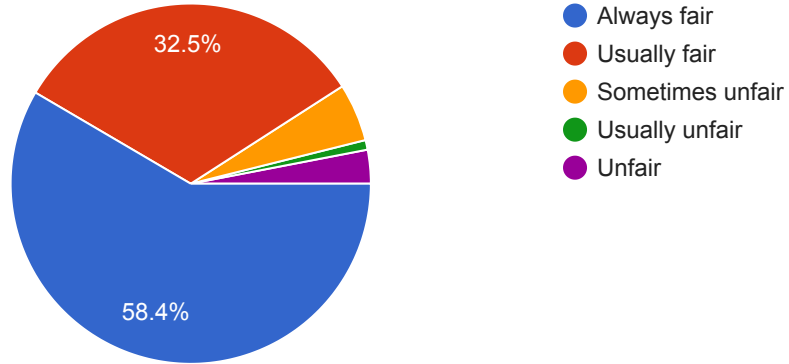
### The teacher's approach to teaching can best be described as

230 responses



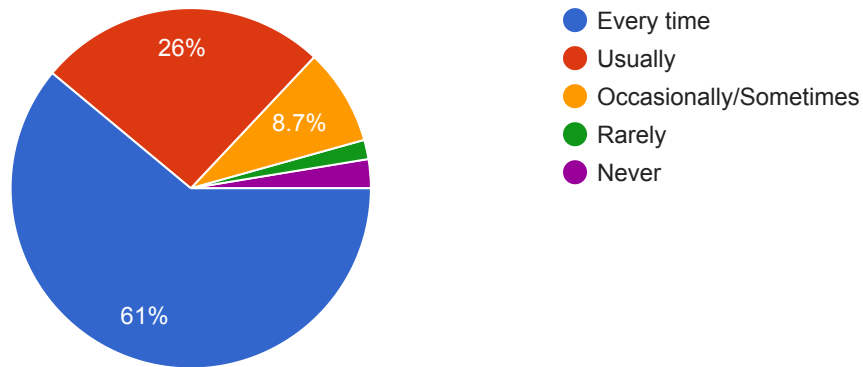
### Fairness of the internal evaluation process by the teachers

231 responses



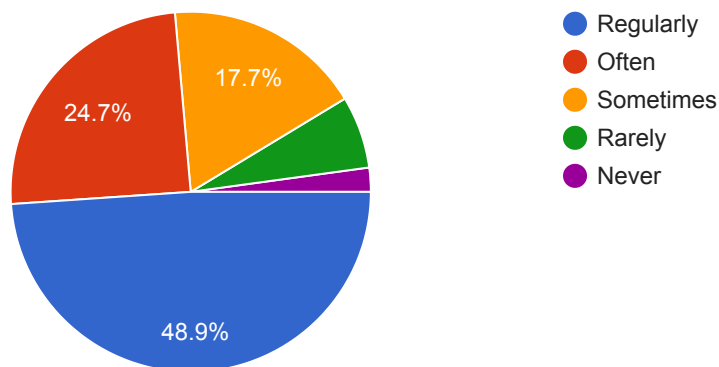
### Was your performance in assignments discussed with you?

231 responses



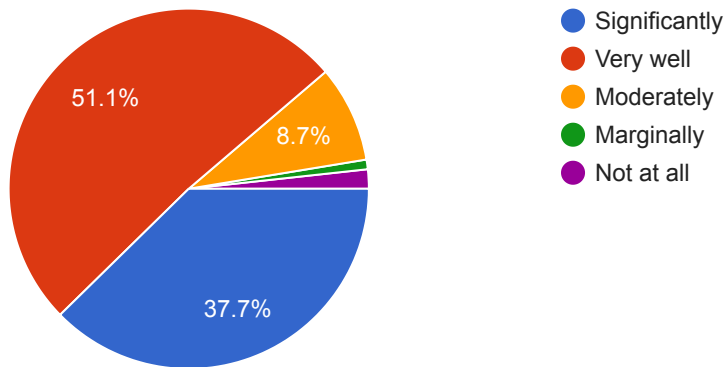
### The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

231 responses



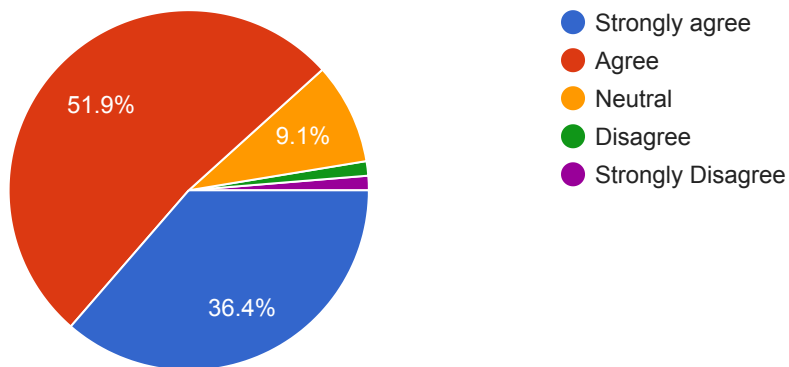
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

231 responses



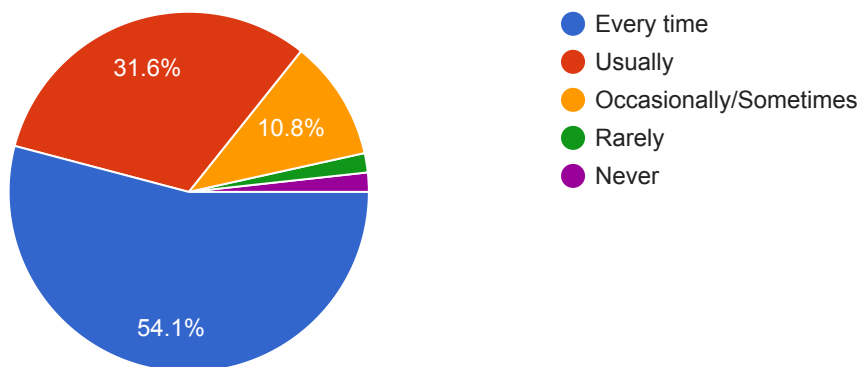
The institution provides multiple opportunities to learn and grow.

231 responses



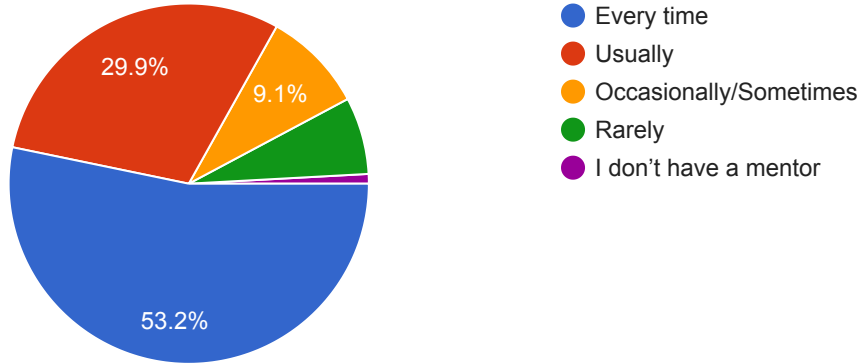
Teachers inform you about your expected competencies, course outcomes and programme outcomes.

231 responses



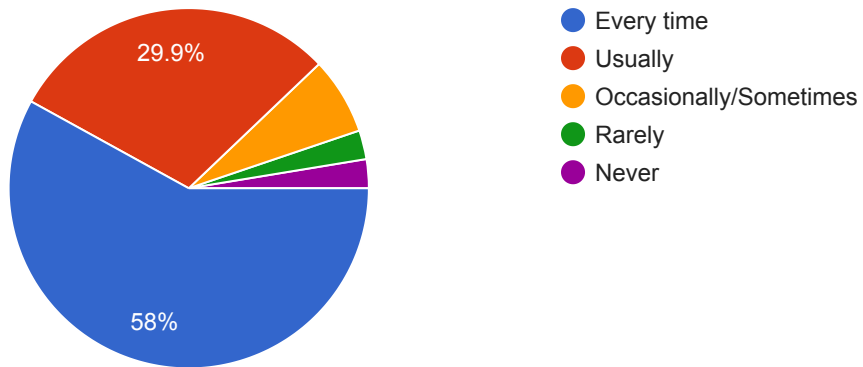
Your mentor does a necessary follow-up with an assigned task to you.

231 responses



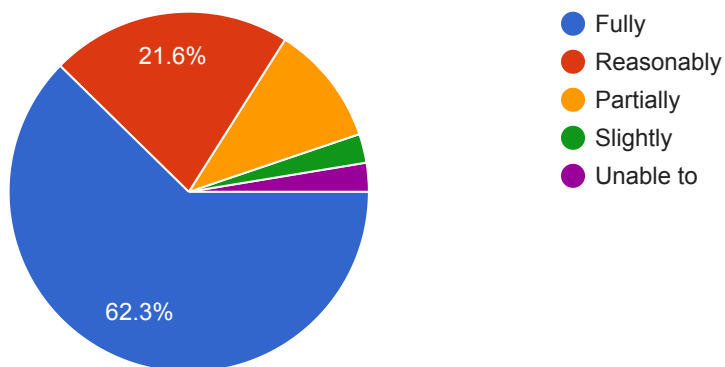
The teachers illustrate the concepts through examples and applications.

231 responses



The teachers identify your strengths and encourage you with providing right level of challenges.

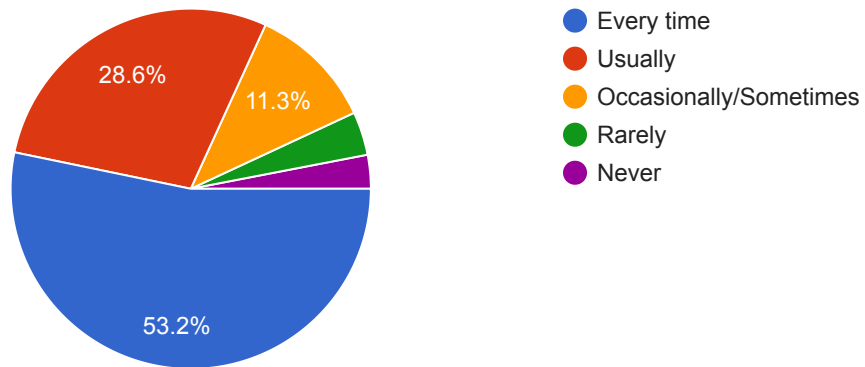
231 responses





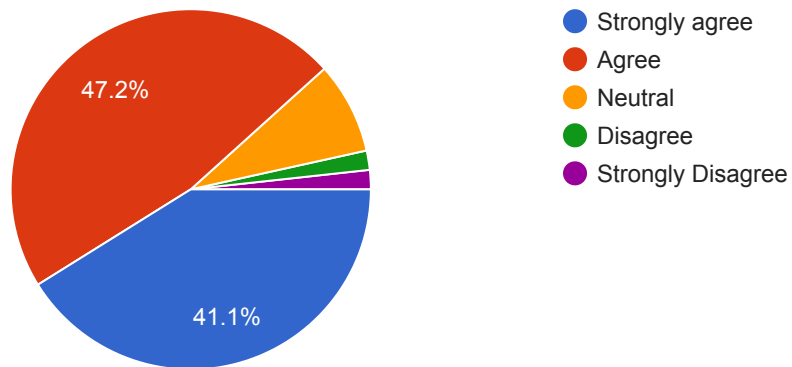
Teachers are able to identify your weaknesses and help you to overcome them.

231 responses



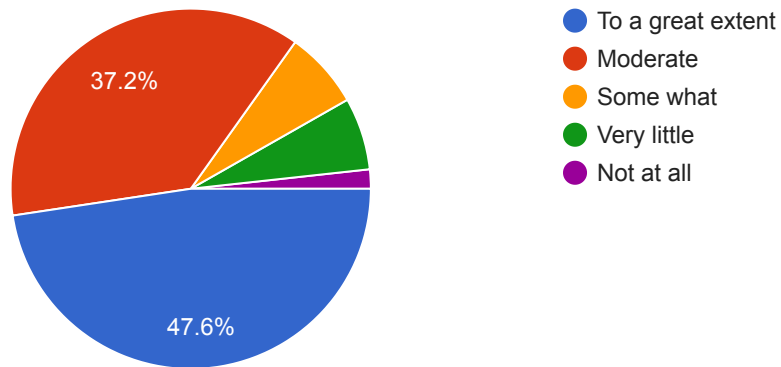
The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

231 responses



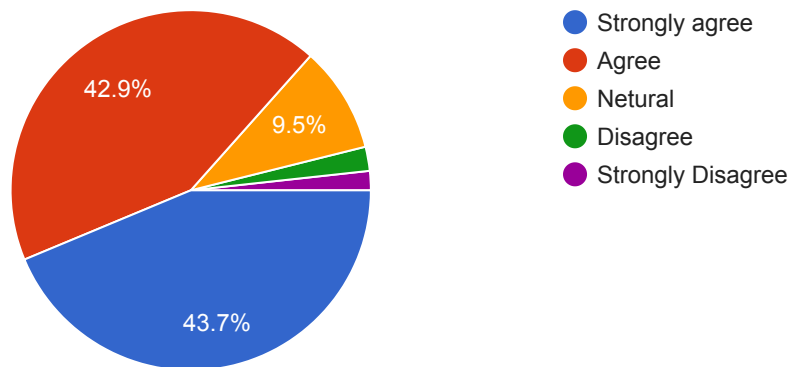
The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

231 responses



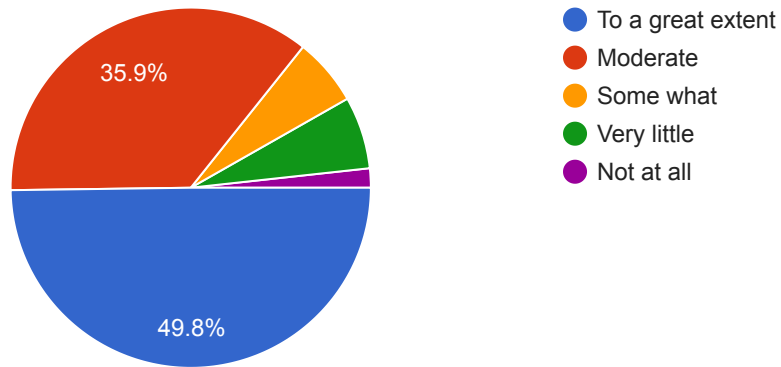
Teachers encourage you to participate in extracurricular activities.

231 responses



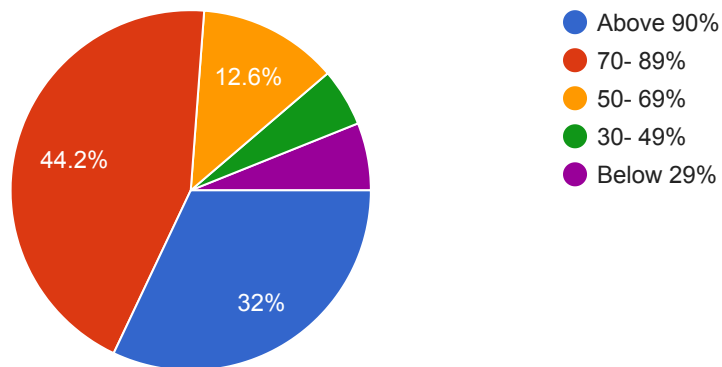
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

231 responses



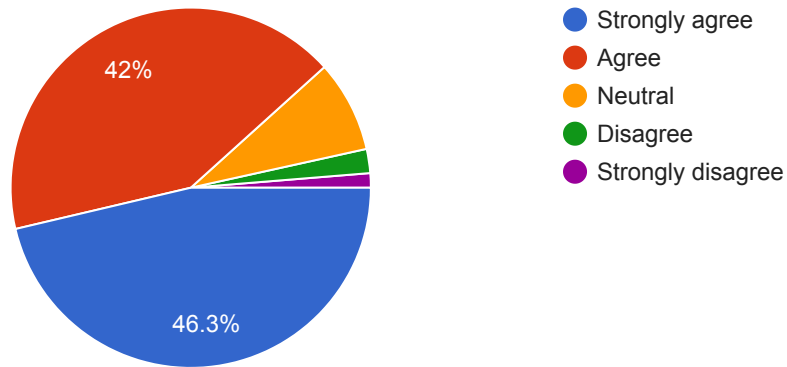
What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

231 responses



The overall quality of teaching-learning process in your institute is very good.

231 responses



Give your observation / suggestions to improve the overall teaching – learning experience in your institution.

231 responses

- Good
- Nothing
- Nice
- Good
- 100
- No suggestions
- Very good
- Very good
- We need spoken English class

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